

Who are we?

The Resolutions Partnership is a Limited Liability Partnership. We have many years experience of providing Mediation and Family Group Meeting services.

All our Mediators and Coordinators are fully trained and experienced in working with children and families. We are also cleared through the Disclosure and Barring Service.



If you have any questions please contact your Mediator:

Name:

Telephone Number:



Mediation Service

The Resolutions Partnership LLP

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Company Registration Number: OC383373

A limited liability partnership registered in England and Wales

What is Family Mediation?

Mediation is a confidential, constructive process in which an impartial third party, the Mediator, assist's people to resolve disputes and reach agreements and a way forward.

Mediation is a voluntary process, neither party can be made to try Mediation if they don't want to.

Mediation can help reduce hostility, and allow the parties to move forward positively.

If the parties are making arrangements for a child or young person the Mediator will focus the parties on making a child-centred agreement.

Mediation is completely confidential and the only record of the meeting will be the written agreement that both parties create and sign at the end.

The only time a Mediator will break confidentiality is if information that is disclosed has to be shared by law; for example issues regarding the safety of a child/young person or vulnerable adult.

Why choose Mediation?

Situations where Mediation works best include:

- When peoples ongoing relationships are important
- When those involved want to retain control of the outcome
- When not dealing with the dispute is unacceptable to both parties
- When there is voluntary participation
- When resolving an issue quickly is important
- When confidentiality is important
- When the issues are specific and the parties have their own views and ideas about how they can be resolved



The Mediation Process?

There are two stages to the mediation process

1. An initial assessment meeting with each individual party. This allows each person to express their concerns and explore solutions for a way forward.
2. All parties come together for a joint meeting to express their views to each other with the support of the Mediator. Options will be explored and an agreement made regarding the way forward which both parties are satisfied with.

How long does it take?

The mediation takes place in a neutral venue and can include one or two mediators dependent on need. The joint meeting may take up to two hours and a further joint meeting can be agreed where necessary